

E-01575A-13-0296

ORIGINAL



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ARIZONA CORPORATION COMM

UTILITY COMPLAINT FORM

Investigator: Tom Davis

Priority: Respond Within Five Days

Opinion      No. 2013 - 112837

Date: 9/17/2013

Complaint Description:      08A   Rate Case Items - Opposed  
   N/A   Not Applicable

Complaint By:      First:      Last:  
                                 Gladys      Garno

Account Name:      Gladys Garno

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City:      Sierra Vista

CBR:

State:      AZ      Zip: 85635

is:

Utility Company.      Sulphur Springs Valley Electric Cooperative, Inc.

Division:      Electric

Contact Name:

Arizona Corporation Commission

Nature of Complaint:

DOCKETED

OPPOSED

E-01575A-13-0296      SEP 18 2013

RECEIVED  
2013 SEP 18 P 12:17  
ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

Docket No. E-01575A-13-0296

OBJECTIONS on S.S.V.E.C. Rate Increase Application:

DOCKETED BY

112

1. Last time A.C.C granted S.S.V.E.C a rate increase the residential consumers experienced a substantial increase a lot more than \$5.13 on their monthly bill.

2. After S.S.V.E.C. increased their rates on their consumers, we remember dealing with a number of power issues, such as; outages & surges

3. Later on the consumers noticed S.S.V.E.C had new trucks much; bigger & upgraded. S.S.V.E.C promised the consumers that they would see savings, yes, for S.S.V.E.C's bank account.

4. The consumers wonder when they'll see any beneficial electrical service to warrant S.S.V.E.C last rate increases (which they paid for) hasn't happen yet.

5. Cost of bad S.S.V.E.C investments etc. don't put it on the working backs of their consumers to bear they didn't make the unwise decisions, for example: the solar companies that went bankrupt or closed shop.

6. Another 5.35% rate increase for Cochise County Residents the poorest county in Arizona a number of the consumers: without jobs, low paying jobs, or on fixed incomes are expected to drop a living necessity to pay for the absorbent cost of electricity that rises higher than raises for inflation.

Please consider

\*End of Complaint\*

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Utilities' Response:

Investigator's Comments and Disposition:

9/17/13: Entered for the record and docketed

CLOSED

\*End of Comments\*

Date Completed: 9/17/2013

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